## Tenancy visits project - Visits flowchart - Appendix 4

Visit 1

• If successful: complete survey

• If unsuccessful: card and revisit

Visit 2

• If successful: complete survey

• If unsuccessful: Letter 1 and revisit

Visit 3

• If successful: complete survey

• If unsuccessful: Letter 2 and revisit

Visit 4

• If successful: complete survey

• If unsuccessful: Refer to fraud and estate manager